RETAIL ENERGY CODE

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REC ISSUE GROUP
MEETING NOTES

DATE	**13 February, 10:00**
LOCATION	**By teleconference**

Presenter & Role	Representing	Initials
Marcello Cecchini (Chair)	REC Code Manager	MC
Andrew Waghorn (Performance Assurance)	REC Code Manager	AW
Chelsea Evans (Operational Account Manager)	REC Code Manager	CE
Claire Hemmens (Operations Consultant)	RECCo	CH
Bilal Ali (Head of Service Management)	DCC	BA

1 INTRODUCTIONS & HOUSEKEEPING

The Chair welcomed attendees to the February 2026 meeting of the REC Issue Group (RIG) and confirmed the agenda.

The Chair provided an update on an outstanding action from the previous meeting:

Action Ref	Details
RECRIG_26_0109_05_01	The Code Manager to draft changes to the Terms of Reference (ToR) and circulate before the next RIG meeting for comments
Meeting Update: The Draft ToR were circulated for comments with the pre-meeting papers for the February meeting. RIG members agreed this action can be closed. **Status:** Closed	

2 PERFORMANCE ASSURANCE UPDATE

The Code Manager (AW) provided a comprehensive update covering several Performance Assurance areas, found on slides 6-8 of the meeting pack.

Sprint 5 Progress

AW informed Members that the Code Manager is currently conducting the mid-sprint review for sprint 5 and early indicators show generally positive progress across Parties, with some neutral variations. Once the review is finalised, communications will be issued to Contract Managers and Alternates. The

communication will outline whether each Party is broadly on track and will highlight any reports showing limited progress.

Where widespread issues are observed, the Code Manager may contact affected groups to determine whether a shared blocker exists.

ESME ID and Associated Reports

AW confirmed the changes to the Electricity Smart Metering Equipment (ESME) ID report have now been implemented. SMETS1 meters are only flagged when they are enrolled, reducing noise in the reports. Both the current and installing Supplier reports will continue to show Smart Metering Equipment Technical Specification (SMETS) 1 and SMETS2 meters for visibility, as previously agreed. Updated guidance has been published on the REC portal.

Upcoming Market wide Half Hourly Settlement (MHHS) indicator

AW advised that the MHHS indicator will be added to electricity reports next month, appearing on the right-hand side of each file.

860/861 MEM Portfolio Data

AW discussed ongoing issues regarding the mandatory Metering Equipment Manager (MEM) submissions.

- Some MEMs are submitting inconsistently or not at all, with follow-ups occurring where data is missing.
- Parties encountering validation failures should ensure that files are encoded in **UTF-8**, not UTF-8 BOM, and that field names matches the specification.
- The following Conditionally mandatory fields are now implemented:
    - If a meter serial number is present, meter related fields must be populated.
    - If no serial number is provided, because a meter is genuinely unknown, those fields are not required.
- An issue was identified where the validation engine only reports the first error for conditionally mandatory fields instead of all errors. The Code Manager is assessing options for resolution.
- A separate systemic issue is being addressed in relation to gas Meter Asset Provider (MAP) data. This investigation is ongoing with the Central Data Services Provider (CDSP) due to discrepancies between CDSP records and meter updates.

A RIG member queried missing gas MAP files for the last two months. AW confirmed that gas files are released later due to availability, working day four, but agreed to investigate why recent files had not been received.

AW described ongoing investigations with the CDSP into MAP data not being reflected downstream, noting that this is why the gas MAP report is currently removed from the sprint.

3 INCONSISENT USE OF 'METERING POINT ADDRESS LINE 1'

The Code Manager (CE) provided an overview of Inconsistent use of 'Metering Point Address Line 1', found on slides 9-11 of the meeting pack.

CE explained that a Building Network Operator (BNO) manages network assets inside multi-occupancy buildings, typically between intake positions and customer installations. Address Line 1 is currently a free text field, subject only to use of standard prefixes such as Flat, Landlord or Plot. CE asked Members whether including BNO information in this field is helpful and whether it should be standardised.

A RIG member noted that Address Line 1 is frequently used for operationally helpful keywords such as 'export' and suggested revisiting previous industry work on structured keywords for easier meter point identification.

Another RIG member supported including BNO information because there is currently no other mechanism for identifying BNO sites. RIG members recalled earlier attempts to introduce a dedicated BNO field within the Metering Point Registration System (MPRS), which were rejected, likely explaining why Distribution Network Operators (DNO) now rely on address fields.

Another RIG member explained that one DNO is using the BNO tag, creating inconsistency and customer confusion. They requested clearer guidance, meaning Suppliers can provide consistent messages to developers.

It was highlighted that BNO text does not conform to postal address standards and may therefore conflict with expectation from customers or developers.

Action: RECRIG_26_0213_03_01: The Code Manager agreed to review previous work on Address Line 1 population and industry guidance, to assess whether the guidance should explicitly allow or prohibit BNO entries.

Action: RECRIG_26_0213_03_02 The Code Manager also agreed to investigate historical change proposals relating to BNO identification and republish the link to the address guidance in the next meeting papers.

4 RIG TERMS OF REFERENCE

The Chair provided an update on the RIG Terms of Reference (ToR), found on slides 12-13 of the meeting pack.

The Chair confirmed that updates to the ToR, based on the feedback from the January meeting, were circulated in the pre-meeting pack. No comments or objections were raised by Members and the updated ToR will be uploaded to the REC portal shortly.

5 DATA ERROR MANAGEMENT – NEWLY ESTABLISHED PROCESS

RECCo (CH) provided an overview of Data Error Management – Newly Established Process, found on slides 14-16 of the meeting pack.

CH introduced this as a new process for logging and tracking industry data issues under the REC. the purpose of the new log is;

- To fill a gap in current processes where data did not have a dedicated management route.
- To provide a single point of truth visible to Parties, improving transparency around data issues and their resolution.

- To ensure more consistency tracking of issues that affect multiple Parties or cross-code environments.

There have been examples of misalignment between the Central Switching Service (CSS) and the Electricity Enquiry Service (EES), discovered during MHHS qualification work. Additionally, there have been examples of discrepancies in the Market Domain Data values between the Balancing & Settlement Code (BSC) and REC versions, which have caused flow rejections.

A RIG member asked what issues qualify for inclusion. CH responded with examples and confirmed that the log includes cross party and cross code issues currently under investigation. The RIG member asked how Parties will view and interact with the log.

Action: RECRIG_26_0213_05_01 – The Code Manager and RECCo to provide guidance on the new Data Error Management Issue Log process and how/where REC Parties can interact with it.

Another RIG member questioned why a new log is needed, when a REC Issues log already exists through the Change Process. They also raised concerns that duplicated logs could lead to confusion or Parties looking in the wrong place. CH explained that the new log is specifically for data issues rather than change related items, however agreed to take these concerns away for further consideration.

Action: RECRIG_26_0213_05_02 – The Code Manager and RECCo to provide clarification on the objective and requirement underlying the introduction of a Data Error Issue Log separate to the existing Change Process - Issue Log. .

The Chair informed Members that a REC Wiki Page is available and that a webinar covering the new process will take place on 25 February. Members can register to attend the webinar here.

The new logging form is already live on the REC portal.

6 ANY OTHER BUSINESS

6.1 DCC SWITCHNG SERVICE FEECBACK REQUEST

The DCC (BA) provided an overview of DCC Switching Service Feedback Request, found on slides 18-20 of the meeting pack.

BA outlined this as an industry feedback exercise regarding the long-term procurement strategy for the CSS. A Slido link was shared with Parties to provide feedback by **20 February,** with responses informing both short term enhancements and long-term strategic planning.

6.2 INDUSTRY CONTACT FILTERING ISSUE

A RIG Member raised an issue with the Operational Contacts list on the REC portal, where an unremovable filter prevents users from viewing all Parties in the Consolidated list.

Action: RECRIG_26_0213_06_01 – The Code Manager to remove the unremovable filter and upload a new copy of the Operational Contacts list to the REC portal.

No further business was discussed. The Chair thanked attendees for their input and closed the meeting.

Next Meeting: 13 March 2026